

SULFARO

— FURNITURE —

SULFARO FURNITURE
650 - 652 WHITEHORSE ROAD MITCHAM, VIC
AUSTRALIA 3132
Phone: 9872-4608 Fax: 9872-4609
www.sulfaro.com.au email: sulfaro@sulfaro.com.au

A.B.N 33 076 046 251

Customer Service Report

Please attach a copy of the original invoice

Date of original delivery _____

Sales person dealt with _____

Sales docket number _____

Style name of suite _____

Fabric name _____

Surname _____

Mr. / Mrs. / Ms. _____

Postal address _____

State _____ **Post code** _____

Contact Details

After hours ph: _____

Bus hours ph: _____

Mob ph: _____

Email _____

Please note :

A freight charge will apply for all pick-ups & returns for any goods deemed not under warranty or not considered to be within normal wear and tear. A price for pick-ups or returns can be quoted by our administration staff at point of contact. Any goods requiring a quote for repairs will be advised promptly by return e-mail along with pick-up and return costs.

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Goods to be delivered to rear of 650-652 Whitehorse Road. All goods will be accepted between working hours only. Drivers will not be attended to during lunch or tea breaks. Deliveries after 1.00 pm on Friday's will not be accepted. Ring on arrival warehouse not manned - Ph: 9872-4608

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Customer Service Report

Please indicate what you believe has happened to your lounge suite

- Broken spring Loose arm Action not working properly

Other _____

Looking at the lounge suite on which side is the problem occurring

- Left side Right side Centre

Are there any cuts or marks on the lounge suite ? **** If so please list them below

If furniture has not been vacuumed and cleaned prior to collection or drop off, goods will either be not accepted or a cleaning fee of \$150.00 will be incurred

Repairs may take between 2 - 4 weeks depending on issue at hand

Please indicate the style of furniture you are returning for repair

- 3 Seater 2.5 Seater 2 Seater Chair Sofabed Recliner

Describe in your own words anything else you may feel may be helpful in making an assessment

Digital photos of your suite may also help in the assessment of the repair

Are you the original purchaser?

If so please attach a copy of your warranty card

Signature

Date _____/_____/_____